## RECEIVED MAR 1 2 2014

## **Don Russell**

From:

coyotewm@gmail.com on behalf of Bill Matthies <wmatthies@coyoteinsight.com>

Sent:

Wednesday, March 12, 2014 10:47 AM

To:

Don Russell

Subject:

Thanks to one of the guards

I know you hear when someone has a complaint about one of the staff, the guards in particular. I want to commend one of them.

I'd gone to bed last night and shortly after heard someone whistling and calling for what I assumed was an animal. I thought it might be my neighbor looking for his dog so I got up and grabbed a couple of flashlights to go out and help. But when I got outside I couldn't see or hear anything.

Back in bed about a half hour later around midnight, I heard this same person and once again went out to see what I could do. Once outside whoever was doing the looking was much further down the beach, but as luck would have it I soon came across the lost dog about 6 houses south of mine. Soon after that one of the guards (I believe his name is Herman) was making his way back up the beach searching for the dog. When we connected he contacted the owner who was overwhelmed with relief that his dog had been found.

Herman had been up and down that beach a number of times doing his best to locate the dog. To me that goes above and beyond what I would have expected. I appreciate that he did that and wanted you to know as well.

Bill

\*Bill Matthies\*
Bill Matthies
Bill's Linkedin Profile
Bill's G+ Profile
Bill Talks
The 7 Keys to Change
Coyote Insight
Business Wisdom

714 726 2901

**SECURITAS OFFICER:** 

Herman Obeng Graveyard Patrol Officer Hired: June 2011