CAPISTRANO BAY DISTRICT AGENDA REPORT October 25, 2016

Security Reports

ITEM 6c

<u>Traffic Backup at Entrance Gate on Weekends</u>

The loss of our gate officer Judy Merchant has interrupted the duty officers' work schedules and we ask for your patience while a new officer is trained to fill in the vacancy.

The regular day-shift slot has been filled by our long-time officer, Ray Morena, who was moved into this position two weeks ago. This created the opening on the weekends for a new officer. The trainee over the weekend of October 15th had minimal training and clearly was not prepared to deal with the increased traffic demand and has been released to work for Securitas elsewhere.

A second new trainee was sent to us by Securitas on October 17th, who we feel is a much better fit and while there may be some continued traffic backup for the weekend of October 22nd, it should begin to get back to normal soon.

Maintaining a smooth running gate during busy times is very demanding. The officer must perform several tasks as quickly as possible. This requires time while the officer becomes proficient.

The new officer's name is Robert Stebenow and is a recent discharge from the Marine Corps (that's honorable discharge, by the way, in case you were wondering). I've met with him personally, as I do with all our new officers, and have observed his work performance. Both Bob Austin, our Security Supervisor and myself feel Robert will be a great fit for this community. Robert's 40 hour shift will include both working the gate on the weekends and patrol duties mid-week.