

ITEM 6A

# *CAPISTRANO BAY DISTRICT*

## **Monthly Report**



*Integrity • Vigilance • Helpfulness*

## **November 2018**

# CAPISTRANO BAY DISTRICT

## Gate Activity Report

### November-2018



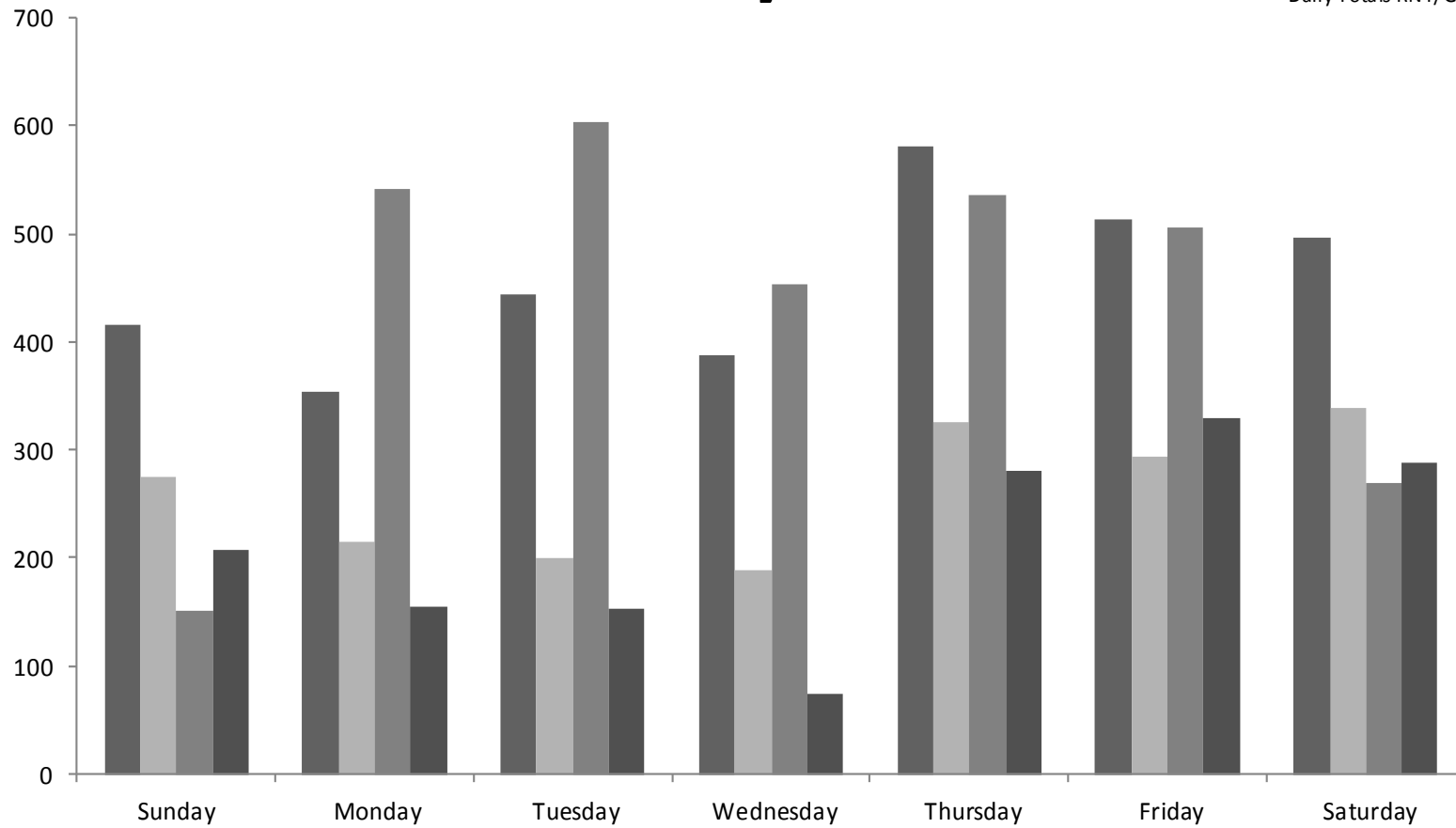
	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	Grand Totals
<b>Day Shift - 0600 to 1400</b>								
Residents	255	167	154	120	158	178	203	
Visitors	126	93	82	57	149	84	154	
Services	85	475	497	364	426	354	183	
Rnt/Guest	102	64	52	22	99	123	122	
<b>Day Shift - Totals</b>	<b>568</b>	<b>799</b>	<b>785</b>	<b>563</b>	<b>832</b>	<b>739</b>	<b>662</b>	<b>4948</b>
<b>Swing Shift - 1400 to 2200</b>								
Residents	153	170	263	253	393	307	260	
Visitors	136	116	108	123	152	187	164	
Services	55	63	101	82	95	122	58	
Rnt/Guest	101	84	94	43	167	173	142	
<b>Swing Shift - Totals</b>	<b>445</b>	<b>433</b>	<b>566</b>	<b>501</b>	<b>807</b>	<b>789</b>	<b>624</b>	<b>4165</b>
<b>Grave Shift - 2200 to 0600</b>								
Residents	7	17	26	14	30	28	33	
Visitors	13	6	10	8	24	22	20	
Services	12	4	5	7	14	30	28	
Rnt/Guest	5	7	7	9	15	34	24	
<b>Grave Shift - Totals</b>	<b>37</b>	<b>34</b>	<b>48</b>	<b>38</b>	<b>83</b>	<b>114</b>	<b>105</b>	<b>410</b>
<b>Daily Totals</b>	<b>1050</b>	<b>1266</b>	<b>1399</b>	<b>1102</b>	<b>1722</b>	<b>1642</b>	<b>1391</b>	<b>9572</b>
<b>Daily Totals RESIDENTS</b>	<b>415</b>	<b>354</b>	<b>443</b>	<b>387</b>	<b>581</b>	<b>513</b>	<b>496</b>	<b>3189</b>
<b>Daily Totals VISITORS</b>	<b>275</b>	<b>215</b>	<b>200</b>	<b>188</b>	<b>325</b>	<b>293</b>	<b>338</b>	<b>1834</b>
<b>Daily Totals SERVICES</b>	<b>152</b>	<b>542</b>	<b>603</b>	<b>453</b>	<b>535</b>	<b>506</b>	<b>269</b>	<b>3060</b>
<b>Daily Totals RNT/GUEST</b>	<b>208</b>	<b>155</b>	<b>153</b>	<b>74</b>	<b>281</b>	<b>330</b>	<b>288</b>	<b>1489</b>

# CAPISTRANO BAY DISTRICT

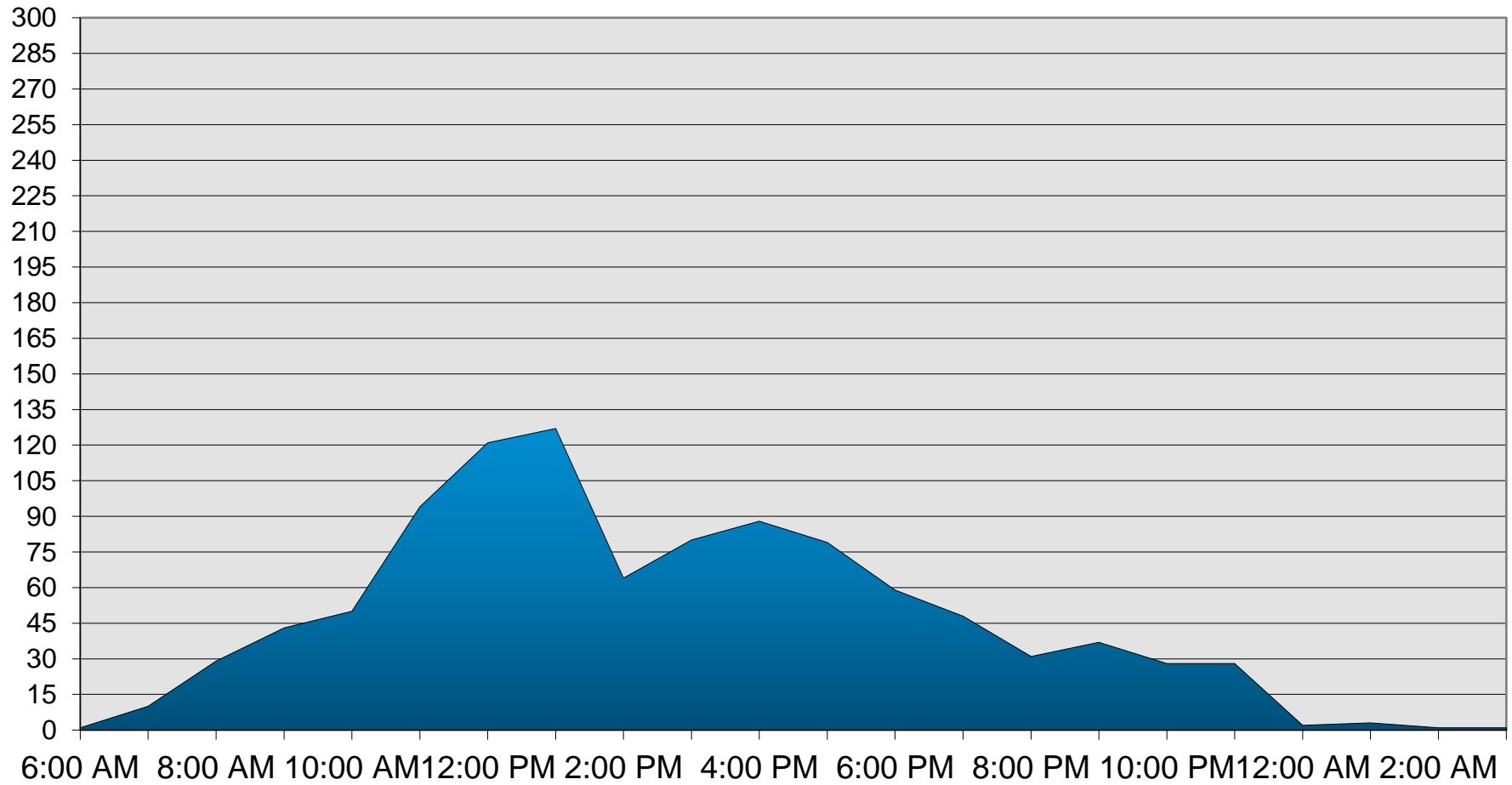
## November - 2018

### Main Gate Daily Totals

- Daily Totals RESIDENTS
- Daily Totals VISITORS
- Daily Totals SERVICES
- Daily Totals RNT/GUEST



**CAPISTRANO BAY DISTRICT**  
**November-2018**  
**Main Gate Hourly Traffic Flow**



# CAPISTRANO BAY DISTRICT



## Incident Summary Report November - 2018

REPORT DATE	TIME	CLASSIFICATION	INCIDENT LOCATION	PERSON(S) NOTIFIED	POLICE	COMMENTS
11-1-18	1:17	Accident	Northgate Area	Gate / PC	N	OBSERVATION IN FRONT OF NORTH GATE PERSON ON BIKE HAD AN ACCIDENT PEOPLE IN THE AREA ARE HELPING HIM 5 MINS PASS AND FIRE TRUCK SERVICES HAS ARRIVED ON SCENE ANOTHER 5 MIN PASSED AND AMBULANCE HAS ARRIVED AND WILL BE TRANSPORTING INJURED PERSON LOADED UP AND GONE AT 1:40
11-5-18	22:15	Noise Complaint / Seabreeze Rental	611	Gate / Patrol	N	MR LURNER FROM 621 IS CALLING ABOUT A NOISE COMPLAINT COMING FORM 611. I CALLED OFFICER SANTY TO SEE WHAT IS GOING ON. OFFICER SANTY WENT TO 611. HE TOLD ME THERE WERE TWO LADIES TALKING ON THE BACK PATIO AND ASKED THEM IF THEY COULD LOWER THEIR VOICES OR TAKE THE COVERASATION INSIDE. HE COULDN'T HEAR THEM UNTILL HE WAS HALF WAY TO THE BACK OF THE HOUSE
11-5-18	22:45	Noise Complaint / Seabreeze Rental	611 ? / 621	Gate / Patrol	N	I GOT A CALL FROM A FEMALE COMPLAINING ABOUT A NOISE COMPLAINT AT 621. THEY ALSO WERE CALLING ABOUT AND INTRUDER ON THE BACK PATIO 30 MINUTES PRIOR TO HER PHONE CALL. I ASKED HER FOR HER ADDRESS SO I CAN SEND PATROLL TO INVESTIGATE. WHEN I ASKED FOR HER NAME SHE WOULDNT GIVE IT TO ME. SHE WAS ASKING ABOUT RENTER BEING LOUD AND THE TRAIN GOING BY ALL NIGHT. SHE WAS ASKING ME ABOUT THE TIDES AND HOW SHE WAS AFRAID SHE WAS GOING TO FALL OF HER STAIRS BECAUSE THEY WERE WET. I ANSWERED ALL HER QUESTIONS TO THE BEST OF MY ABILITIES. THEN I HEARD LAUGHING FROM THE LADY CALLING AND ANOTHER PERSON OVER THE PHONE.
11-10-18	12:10	Restricted Person	821 / 255	Gate	N	WALTER HOFFMAN FROM 821 CALLED AND ASKED ME TO LET ROXANN BIESER IN AS SHE IS BRINGING HIM LUNCH. I TOLD HIM THAT ROBIN HAACK HAS REMOVED HER FROM THE LIST AND RESTRICTED HER ACCESS AND HE SAID HE KNOWS BUT SAID THAT ROBIN ISN'T HOME AND HE WANTS ME TO LET HER IN THIS TIME. I TOLD HIM OKAY AND THEN I CALLED MIKE HAACK RIGHT AWAY. MR. HAACK TOLD ME TO NOT LER HER IN UNDER ANY CIRCUMSTANCES AND THAT IF SHE COMES TODAY, TO HAVE HER CALL HIM DIRECTLY. ROXANN CAME THROUGH AROUND 12:10 AND I INFORMED HER THAT I CANNOT LET HER THROUGH. I TOLD HER THAT MR. HAACK SAID IF SHE HAS ANY QUESTIONS, SHE CAN CALL HIM. SHE SAID HER PHONE DIED SO I CALLED MR. HAACK FROM THE GATE PHONE AND LET HER SPEAK TO HIM. SHE APOLOGIZED TO HIM FOR "HER UNPROFESSIONAL BEHAVIOR" AND EXPRESSED A DESIRE TO SIT DOWN AND TALK WITH HIM AND ROBIN AND THAT SHE DIDN'T KNOW SHE WAS RESTRICTED. THEY SPOKE FOR ABOUT 2-3 MINUTES AND THEN HUNG UP. SHE GAVE ME THE PHONE BACK AND REVERSED AND LEFT THE PROPERTY. SHE WAS DRIVING A DARK COLORED FORD SEDAN/CROSSOVER VEHICLE WITH LPN 8EML497.

# CAPISTRANO BAY DISTRICT



## Incident Summary Report November - 2018

REPORT DATE	TIME	CLASSIFICATION	INCIDENT LOCATION	PERSON(S) NOTIFIED	POLICE	COMMENTS
11-14-18	2:09	Trespass / Seabreeze Rental	Front Gate / 095	Gate	N	i had a lady by the name of mellisa trying to enter the property when she gave me the address oh 350953 i told her that the address dose not exist here. She then gave me a name of Debbie Florek. When i looked up 095 there was a renter by Debbie Forest. I told mellisa i couldnt let her in she gave me Debbies password. i told her the password she gave me dose not allow access to our property, In order for her to have Access The main Renter would have to call seabreeze to had Mellisa on the list there was nothing I could do for her. Mellisa left and went on the Beach side. I then told Patrol about the situation.
11-16-18	22:17	Trespass / Seabreeze Rental	391	Gate / Patrol	N	i had a guest from 391 pull up to the gate telling me that they are here to see shane sturat. i looked up the address and saw that it was a sea breeze rental. the guess that was trying to come through her name wasn't on the list. i informed them that in order to had more guess they would have to do it through sea breeze. The passanger in the lyft got a hold or shayne the renter and handed me her phone. While i was explaing to shane he would have to call through sea breeze, Shane in formed me that he has had other guest come through with no issues. While i was explaining to him what was going on. the passanger in the lyft asked for her phone got out of the vehicle and started to walk on the property. I called patrol to stop the women.
11-17-18	19:07	Lost Wallet	Gate	Gate	N	A RESIDENT THAT WANTED TO REMAIN ANONYMOUS, DROPPED OFF A WALLET THAT HIS DAUGHTER FOUND IN THE 500 BLOCK OF BEACH ROAD. THE WALLET BELONGS TO "JAIME ROBERTO AGUILERA. TRIED TO FIND HIM IN THE SYSTEM, NO LUCK. THE WALLET CONTAINS \$77, A CA DRIVERS LICENSE, A S.S. CARD, A COSTCO CARD AND A BUSINESS CARD (NO CREDIT CARDS) OF A 'JIM AGUILERA" S.O.JERRY PEREZ AND I LEFT A V.M. FOR JIM TO SEE IF HE KNEW JAIME, WE ALSO SENT A TEXT FROM PATROL'S PHONE TO JIM TO HAVE HIM CALL THE GATE. NO RESPONSES.... AS YET. i CALLED ROBERT STABENOW (POST COMMANDER) AND FILLED HIM IN WITH THE DETAILS. THE WALLET FOR JAIME ROBERTO AGUILERA (WITH THE ABOVE CONTENTS IS IN THE TOP DRAWER, IN FRONT OF THE WINDOW LOOKING OUT... S.O. FRENCH
11-1-18	0:00	Noise Complaint	Gate / Patrol	275	N	S/O Williams and Sandy responded to call from 271 regarding noise in the back yard of 275. S/O Williams entered the front of the home and requested that the residents close the door, then entered the back and recommended they go inside. All requests were followed and the noise from 275 ceased by 00:25
11-5-18	12:57	Trespass / Homeless	Patrol / PC	Near 165	N	found a man in the garbage area by 35165. I informed him that this is a private road and he co-operated by heading towards the gate on a skate board. at 35083 the man jumped off his skate board then ran towards and jumped over the wall. he is going through his things by the railroad tracks. I sat and watched him for 20 mins over the wall. 13:17 I called the sheriff's department and informed them about the individual sitting on the railroad tracks. 13:20 the man moved a few houses down and jumped onto the bike trail. I told gate in case the sheriff's come through. 13:36 I spoke with the sheriff officers about the tresspasser. they said that they will make contact with him to make sure everything was ok and to relocate him. Pictures taken in report.

# CAPISTRANO BAY DISTRICT



## Incident Summary Report November - 2018

REPORT DATE	TIME	CLASSIFICATION	INCIDENT LOCATION	PERSON(S) NOTIFIED	POLICE	COMMENTS
11-5-18	16:25	Parking Violation	Patrol	365	N	S/O Williams found a vehicle parked halfway over dashed lines in traffic lane. Could not make contact with driver of the vehicle. Citation issued at 16:25.
11-5-18	22:15	Noise Complaint / Seabreeze Rental Continued	Gate / Patrol	611	N	23:23 got call from gate was told 621 called in a noise complaint from residents at 611. i responded. as I walked up to the house I noticed that the side gate was open.i went through the gate and as I walked towards the back i could hear 2 female voices. i kept announcing myself as i walked through the second gate to the back yard. when I walked past the second gate a woman came out towards me. i explained the situation to the woman who came to the gate she was not happy about what i was trying to explain to her. I told her we had a complaint, but did not tell her who it was from and that they needed to lower their voices or take the conversation inside. as i left she followed me out bad mouthing me and the property all the way to my patrol vehicle. followed up with guard. 02:34 gate called and informed me that police vehicle came though. 02:50 three police vehicles are parked a few houses down from 621 with Windows down. 03:35 police left the property.
11-7-18	9:40	Parking Violation	Patrol	365	N	09:40 Dark Grey Chevy Silverado Lic # 7R26232 parked halfway into street from railroad side parking area at 35365. made contact with site supervisor for construction crew. He told me the vehicle will be moved. 09:47 Vehicle was moved.
11-8-18	2:08	Noise Complaint / Seabreeze Rental	Patrol	611	N	22:30 - S/O Sandy called S/O Williams via radio and informed him that 621 made a noise complaint about 611. 22:35 - S/O Williams entered backyard of 611 and informed renters that they had to decrease the noise or return back inside their rental home. Renters agreed to decrease the noise. 22:45 - Second call from 621 complaining about noise from 611. S/O Williams informed renters at 611 of second noise complaint and requested they go inside their home or else the police would arrive next due to procedures for noise complaints. Renters understood S/O Williams description of the procedure and returned inside shortly after. No more noise complaints were made after the second meeting with the renters.
11-18-18	18:42	Parking Hazard	Patrol	315	N	Vehicle has attachment on the back that is intruding the traffic lane and is a threat to drivers on the exit side. Had driver fold the attachment.

# CAPISTRANO BAY DISTRICT SPEED ENFORCMENT LOG November - 2018



Date	MPH	License Plate #	Address	Make / Model	Color	RES / GUEST / SERV / RENT
#####	21	7CBY431	765	CADILLAC	GREY	SERV
11/6/2018	24	LASTERS	195	CADILLAC	BLACK	RES
11/7/2018	30	6GIE311	621	MERCEDES / 550-SL	BLACK	RES
11/8/2018	23	7AYK852	621	MERCEDES / CLS-550	WHITE	RES
11/13/18	26	8L11132	275	DODGE / SPRINTER	WHITE	SERV
11/15/18	25	6KUL341	391	Toyota / SIENNA XLE	SILVER	RES
11/18/18	20	40710MZ	841	FORD / VAN	WHITE	SERV
11/20/18	29	NEW	167	PORCHE / SUV	WHITE	RES
11/27/18	20	TAD		RANGE ROVER	BLACK	
11/29/18	20	6XJA412		TOYOTA / PRIUS	GREY	
11/29/18	22	48576T1		FORD / F-150	WHITE	SERV
11/29/18	21	7PXE3	431	FIAT	YELLOW	RES



**Manager's Monthly Summary for Capistrano Bay  
November 2018**

**Resident Activity**

Logged In:	456
Visitor Passes Printed:	4218
Visitor Entries:	5379
Resident Passes Printed:	42
Resident Entries:	57
Event RSVPs:	0

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**Vendor Activity**

Logged In:	0
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**Facility Activity**

Logged In:	0
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**Resident, and Visitor Activity**

Guests Added by Attendants:	2369
Guests Added by Management:	9
Guests Added by Residents:	620
Total Passes Printed:	4410
Total Entries:	5563
Guests Denied:	10

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**Staff Activity**

Daily Activity Reports Completed:	81
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**Order Center**

Open Orders:	1
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