

ITEM 6a

# *CAPISTRANO BAY DISTRICT*

## Monthly Report



*Integrity • Vigilance • Helpfulness*

**October 24 – December 2 2019**

# CAPISTRANO BAY DISTRICT

## Gate Activity Report

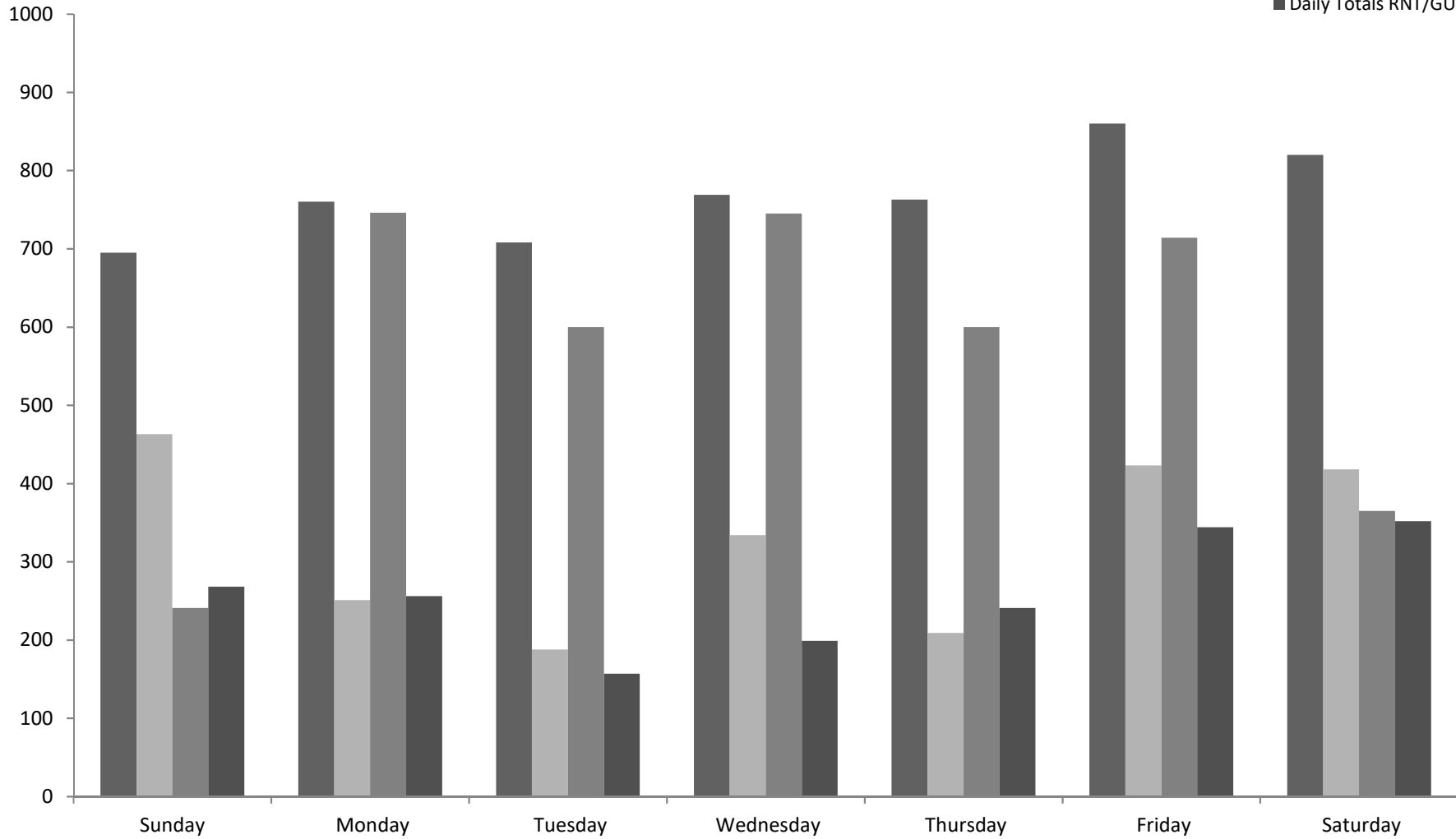
### October 24 - December 2



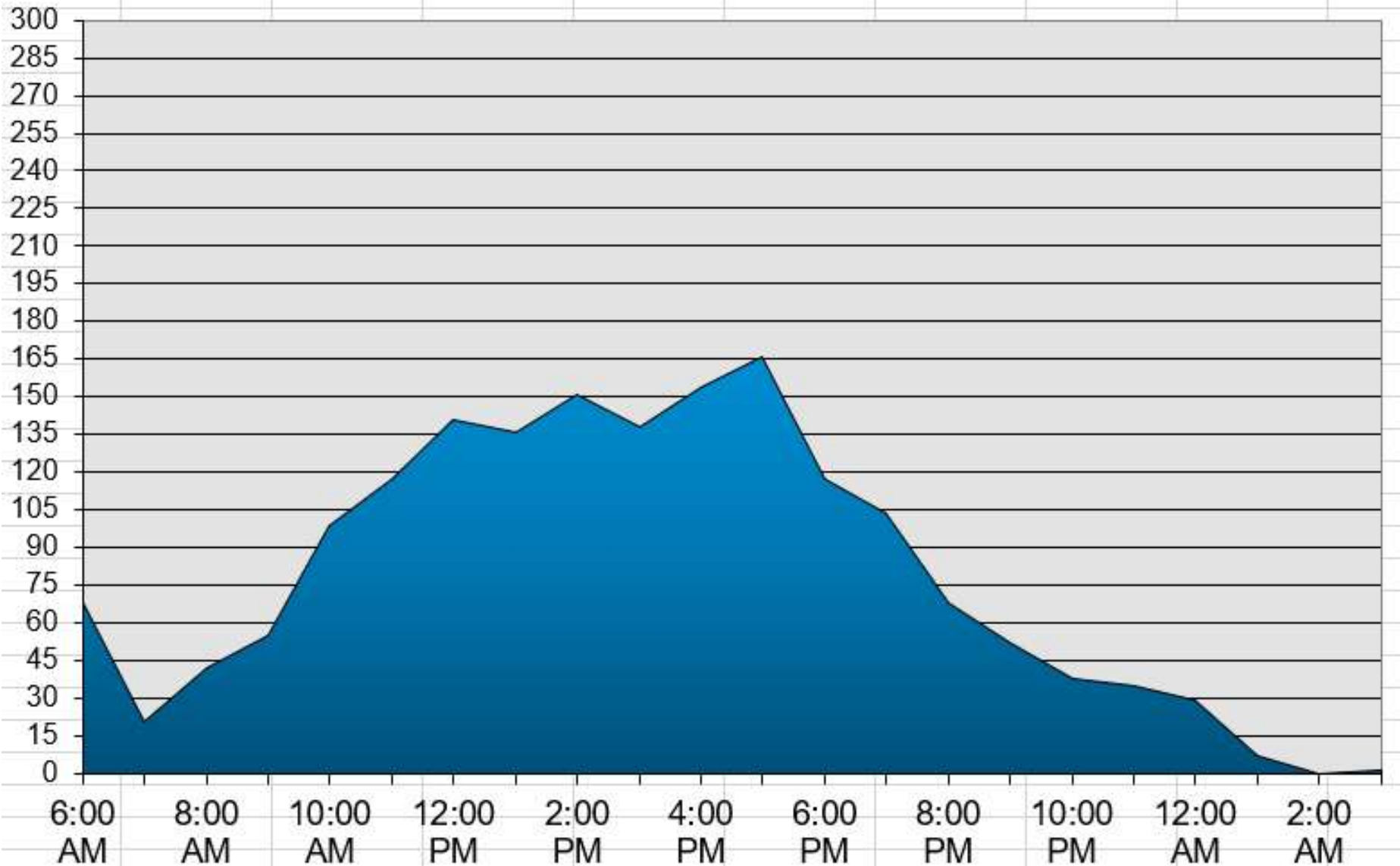
	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	Grand Totals
<b>Day Shift - 0600 to 1400</b>								
Residents	324	302	248	270	291	294	337	
Visitors	177	67	63	148	80	117	148	
Services	133	535	426	584	464	475	234	
Rnt/Guest	128	137	44	66	69	93	141	
<b>Day Shift - Totals</b>	<b>762</b>	<b>1041</b>	<b>781</b>	<b>1068</b>	<b>904</b>	<b>979</b>	<b>860</b>	<b>6395</b>
<b>Swing Shift - 1400 to 2200</b>								
Residents	348	444	442	472	449	545	447	
Visitors	269	182	116	164	109	281	249	
Services	93	204	166	155	123	218	98	
Rnt/Guest	127	111	105	119	158	232	191	
<b>Swing Shift - Totals</b>	<b>837</b>	<b>941</b>	<b>829</b>	<b>910</b>	<b>839</b>	<b>1276</b>	<b>985</b>	<b>6617</b>
<b>Grave Shift - 2200 to 0600</b>								
Residents	23	14	18	27	23	21	36	
Visitors	17	2	9	22	20	25	21	
Services	15	7	8	6	13	21	33	
Rnt/Guest	13	8	8	14	14	19	20	
<b>Grave Shift - Totals</b>	<b>68</b>	<b>31</b>	<b>43</b>	<b>69</b>	<b>70</b>	<b>86</b>	<b>110</b>	<b>438</b>
<b>Daily Totals</b>	<b>1667</b>	<b>2013</b>	<b>1653</b>	<b>2047</b>	<b>1813</b>	<b>2341</b>	<b>1955</b>	<b>13489</b>
Daily Totals RESIDENTS	695	760	708	769	763	860	820	5375
Daily Totals VISITORS	463	251	188	334	209	423	418	2286
Daily Totals SERVICES	241	746	600	745	600	714	365	4011
Daily Totals RNT/GUEST	268	256	157	199	241	344	352	1817

# CAPISTRANO BAY DISTRICT October 24 - December 2 Main Gate Daily Totals

- Daily Totals RESIDENTS
- Daily Totals VISITORS
- Daily Totals SERVICES
- Daily Totals RNT/GUEST



**CAPISTRANO BAY DISTRICT**  
**October 24 - December 2**  
**Main Gate Hourly Traffic Flow**



# CAPISTRANO BAY DISTRICT

## Incident Summary Report

**October 24 - December 2**

REPORT DAT	TIME	CLASSIFICATION	LOCATION	PERSON(S) NOTIFIED	POLICE	COMMENTS
10-24-19	10:53	PARKING VIOLATION	405	PC / PATROL	N	maintenance truck was parked at location 405 front end of truck sticking out into road made contact with truck owner and he moved truck immediately
10-24-19	11:05	PARKING VIOLATION	591	PATROL	N	construction truck located at 591 had back bumper out into road on railroad side parking. I was able to locate the driver, he moved truck while i was there. the truck now within the lines
10-24-19	12:05	PARKING VIOLATION	621	PATROL	N	drove past location 621 a white maintenance truck was parked outside white lines. There was no answer at the door so i called the guard shack and had them try to call the property owner to have truck moved as of now still not moved will completed patrol tour and return to check. 12:15 vehicle is no longer at the property.
10-27-19	8:21	VEHICLE DAMAGE	587	PATROL / DM	N	I met with the resident of 587 where he showed me damage on his vehicles from rocks being flung over the fence which separates the rail road tracks. He believes the rocks may have been flung over inadvertently by the rail road ramifications that have been going on. He wants to find out what can be done for compensation to assess these damages. i directed him to the DM
10-30-19	8:15	POSSIBLE TRESPASS	595	PC / DM	N	0800 gate was called by resident of 595 asking for patrol. 0810 I arrived at 595 and talked to the resident. they told me that the outdoor furniture was moved around and out on her back deck while no one was home. I was also given a ladder she thinks belongs to whomever might have been here. I checked the property and found no trespassers or signs of entry to the home. the resident thanked me and said she would call if needed. I put the ladder into my truck. DM was notified.
11-11-19	14:51	CHANGED PASSWORD	87	GATE / DM	N	THE OWNER OF THIS ADDRESS IS UNDER SOME CONFUSION ABOUT HER VERBAL CONFIRMATION PASSWORD. SHE CLAIMED THAT THE VERBAL PASSWORD "LISA" IS NOT THE ONE SHE CREATED, AND THAT SOMEONE MUST HAVE CHANGED IT. SHE WANTED DON OR KAREN TO GET IN TOUCH WITH HER IN ORDER TO GET THIS DISCREPENCY SITUATED.
11-15-19	22:37	NOISE COMPLAINT	621/611	GATE / PATROL	N	AT APPROXIMATELY 22:37 GATE RECEIVED A CALL FROM 621 REGARDING A PARTY GOING ON AT 35611. I WAS IN THE GUARD SHACK DURING THE CALL AND LEFT IMMEDIATELY TO RESPOND. I ARRIVED TO 35611 BEACH ROAD AT APPROXIMATELY 22:48 AFTER SPEAKING TO THE TENANT REGARDING THE NOISE COMPLAINT, I ASKED THEM TO TAKE IT INSIDE. THEY COMPLIED FOLLOWING OUR CONVERSATION. I LEFT THE AREA AT APPROXIMATELY 22:59 AFTER MAKING SURE THE AREA WAS CLEAR AND EVERYONE WAS INSIDE THE HOME. CODE 4 NOTHING FURTHER TO REPORT.
11-18-19	7:09	PROPERTY DAMAGE	NORTH GATE	GATE / PC / DM	N	HAD AN ISSUE WITH TWO LARGE SEMI TRUCKS ARRIVED TO FIND OUT IT'S THE WRONG LOCATION. ON THERE WAY OUT OF NORTH GATE THEY SIDE SWIPED THE FENCE CAUSING DAMAGE. PC ROBERT GOT INFORMATION AND PASSED IT TO DON
11-18-19	13:10	BROKE DOWN VEHICLE	0	GATE / PC	N	A RANDOM BEACH GOERS TRUCK BROKE DOWN AT RAILROAD LIGHT. THEY ENDED UP PUSHING IT BACKWARDS AND PARKED IT ALONG THE FENCE OF OUR DRIVEWAY. 13:30 A TOW TRUCK ARRIVED TO TAKE THE TRUCK AWAY.

11-24-19	22:06	NOISE COMPLAINT	621	GATE / PATROL	N	<p>10:06PM: 35-621 Resident called to make a noise complaint against 35-555. I informed patrol officer Penalzoza of the complaint. 10:22: Patrol arrived at 35-555 and began to inspect the streetside. No noise or source of sound could be determined at this time. The resident called for an update and after informing her that the sound could not be determined, she explained the sound was coming from the beachside. I asked if the sound could be coming from a next door neighbor, she insisted the sound was coming from 35-555. 10:25: Patrol began inspecting the beach side area entering from 35-535 until 35-621. Patrol could not hear noise from 35-555 but inspected the area for possible noise. 10:29: the resident called for another status update and after explaining the situation, she insisted that 35-555 still had noise and people outside. While walking the beach side patrol had found 35-611 to have loud guests outside and were asked to keep the noise level down/ return inside. They complied. 10:38 the resident called for another status update saying the problem was ongoing. I informed her we were in the process of resolving the situation. 10:39: I made a phone call to resident 35-555 house phone but recieved no answer. Patrol confirmed no people/guests were outside this property at this time. 10:40: I made a phone call to renter 35-611 and explained there had been noise complaints in the area. They said that earlier they had guests outside but complied in keeping their noise level down. 10:41: I informed patrol of the calls made to the houses and to have a last check of the area before resuming duties. * No futher complaints/calls received from 35-621.</p>
11-28-19	14:01	BLOCKED DRAIN	655	PATROL / DM	N	<p>Responded to a phone call from Don Russell regarding a flooding by unit #35655. I arrived on scene and observed at least 4 inches of water on the ground. Reported to Don Russell who then instructed me to check and see if I can lift up the street grate and the filter to see if that fixes the problem. I assessed the situation to be safe for me to perform requested task. Upon lifting street grate and removing filter, a bunch of wood and plastic resurfaced and seems to be causing the blockage. I reported back to Don Russell about my findings. Don Russell then instructed me to do the same to the drain closest to the street. It produced the same result. Finally, I was instructed to return street grates to proper place and leave filters out. Some street grates won't set properly due to debris. I was also instructed that if the tide and weather permits, to go and see the drain by the beach if I can find out what's blocking water flow. Around 1500, I returned to the flooded area and noticed water is an inch or so away from the engine bay of unit #35351's white Rolls Royce so I decided to reassess situation and take action. I took a shovel and probed the drainage. I was able to dislodge most of the blockage and was able to fix the drain problem for now. Flooding has gone down and drain is functioning as it should. Did final clean up on all loose debris. End of report.</p>
11-30-19	21:57	UPSET RENTER	0 / 083	GATE / PATROL / PC	N	<p>RENTER GUEST STEPHANIE SCHMIDT AND HER GUEST (NAME UNKNOWN, WAS DRIVER OF VEHICLE) AT 083 DROVE TO THE GATE. THE VEHICLE WAS A BLACK 4 DOOR SUV WITH PLATES, BEER DWN; STEPHANIE SCHMIDT HAD ALREADY BEEN CHECKED IN UNDER DWELLING LIVE WITH A DIFFERENT PLATE. I EXPLAINED THE SITUATION THAT THEY WERE MAXED OUT AT 4 VEHICLES AND THAT THE CURRENT ONE SHE'S IN WOULD BE THE 5TH ONE. SHE TOLD ME SHE WAS CALLING TO HER DAD TO COME TO THE GATE AND TALK TO ME ABOUT THE SITUATION. AFTER A FEW MINUTES THE MAN (NAME UNKNOWN) STARTED SCREAMING AT ME AT THE TOP OF HIS LUNGS IN THE DOORWAY, APPROXIMATELY ABOUT A FOOT AND A HALF AWAY FROM MY FACE. I WAS SITTING DOWN AT THE KEYBOARD WITH MY LEGS CROSSED AND MY HANDS ON MY LAP. HIS FISTS WERE CLENCHED, HE WAS CLENCHING HIS JAW AND WAS WIDE EYED, VERY BELLIGERENT. HE SAID, "OPEN THE F@%^# GATE NOW! YOU WILL F@%^# LET HER IN! THIS IS F@%^# STUPID! DO YOU KNOW HOW MUCH I PAID!" HE WAS CALLING ME OUT OF MY NAME AND THREATENING ME AS WELL. IT WAS INAUDIBLE AT THIS POINT BECAUSE I WAS ACCESSING THE SITUATION CALMLY AND TRYING TO FIGURE OUT A WAY TO DEFUSE THE SITUATION BY EXPLAINING TO HIM ABOUT THE DISCREPENCY. I PICKED UP THE PHONE AND STARTED DIALING 911 BECAUSE I WAS VERY AFRAID FOR MY SAFETY. I WAS SHAKING A LOT TOO. THE MAN SAID, "CALL MIRIAM RIGHT F@%^# NOW!" S.O. BRAD WAS IN THE GUARD SHACK AND STEPPED IN AND STARTED DEE SCALATING THE SITUATION WHILE I CONNECTED ON THE PHONE WITH MIRIAM RUPKE.</p>

						<p>I WAS GIVING CONTEXT TO MIRIAM ABOUT THE SITUATION AND SHE STOPS ME AND SAYS, "IS THAT HIM SCREAMING IN THE BACKGROUND?" I TOLD HER THAT WAS THE DISGRUNTLED MAN THAT SHE COULD HEAR THROUGH THE PHONE EVEN THOUGH I STEPPED OUTSIDE AND WAS STANDING IN THE RESIDENT LANE TO EFFECTIVELY SEPERATE MYSELF FROM THE SITATUON; DUE TO EXTREMELY FEARING FOR MY SAFETY. MIRIAM AUTHORIZED THE VEHICLE INTO THE GATE. STEPHANIE INGLE CALLED AT 7:41PM TO TALK TO ME. MIRIAM DROVE THROUGH THE GATE ABOUT AN HOUR LATER TO TALK TO THE RENTERS. CONTINUATION FROM LAST I.R. AT 9:02PM, HOMEOWNER FOR 083, LAURIE BEYLIK, CALLED THE GATE (ME) AND APOLOGIZED PROFUSELY AND THANKED ME FOR EVERYTHING I DO FOR THIS COMMUNITY.</p>
12-2-19	16:30	HELP REQUEST	425	GATE	N	<p>RESIDENT FROM 425 CALLED HERE AT THE GATE TO REPORT A STRANDED JET SKIER BY THEIR PROXIMITY. I PROCEEDED TO THEN CALL THE HARBOR PATROL TO NOTIFY THEM OF THE SITUATION. ABOUT 20MINS OR SO LATER, I WITNESSED THE PATROL BOAT AS WELL AS THE STRANDED INDIVIDUAL BEING TOWED OUT BACK TO SHORE</p>
12-3-19	11:08	BROKEN GATE ARM	0	GATE / PC / DM	N	<p>I OPENED THE GUEST GATE FOR THE STREET SWEEPER AS HE WAS COMING IN, I STOPPED A SERVICIE VEHICLE TRYING TO DRIVE IN THROUGH RESIDENT GATE AND AS I WAS TALKING TO THE GUY TELLING HIM HE HAD TO GO THROUGH THE GUEST GATE AND HE SHOWED ME A VALID PASS SO I TOLD HIM TO GO AHEAD THIS TIME. THAT'S WHEN I LOOKED OVER AND HEARD A SNAP FROM THE OTHER SIDE OF THE GATE. THE STREET SWEEPER HAD STOPPED WHEN I WAS DEALING WITH THE OTHER PERSON SO THE GATE ARM CAME DOWN AND THE STREET SWEEPER DID NOT SEE IT.</p>

**Manager's Monthly Summary for Capistrano Bay  
October 24 – December 2, 2019**

**Resident Activity**

Logged In:	187
Visitor Passes Printed:	4181
Visitor Entries:	5237
Resident Passes Printed:	33
Resident Entries:	43
Event RSVPs:	0

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**Resident, and Visitor Activity**

Guests Added by Attendants:	2466
Guests Added by Management:	5
Guests Added by Residents:	309
Total Passes Printed:	4258
Total Entries:	5263
Guests Denied:	4

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**Staff Activity**

Daily Activity Reports Completed:	72
Vehicle Inspection Reports Completed:	69
Checkpoint Tours Completed	383

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