

CAPISTRANO BAY DISTRICT

Monthly Report



Integrity • Vigilance • Helpfulness

December 3 – January 21

CAPISTRANO BAY DISTRICT

Gate Activity Report

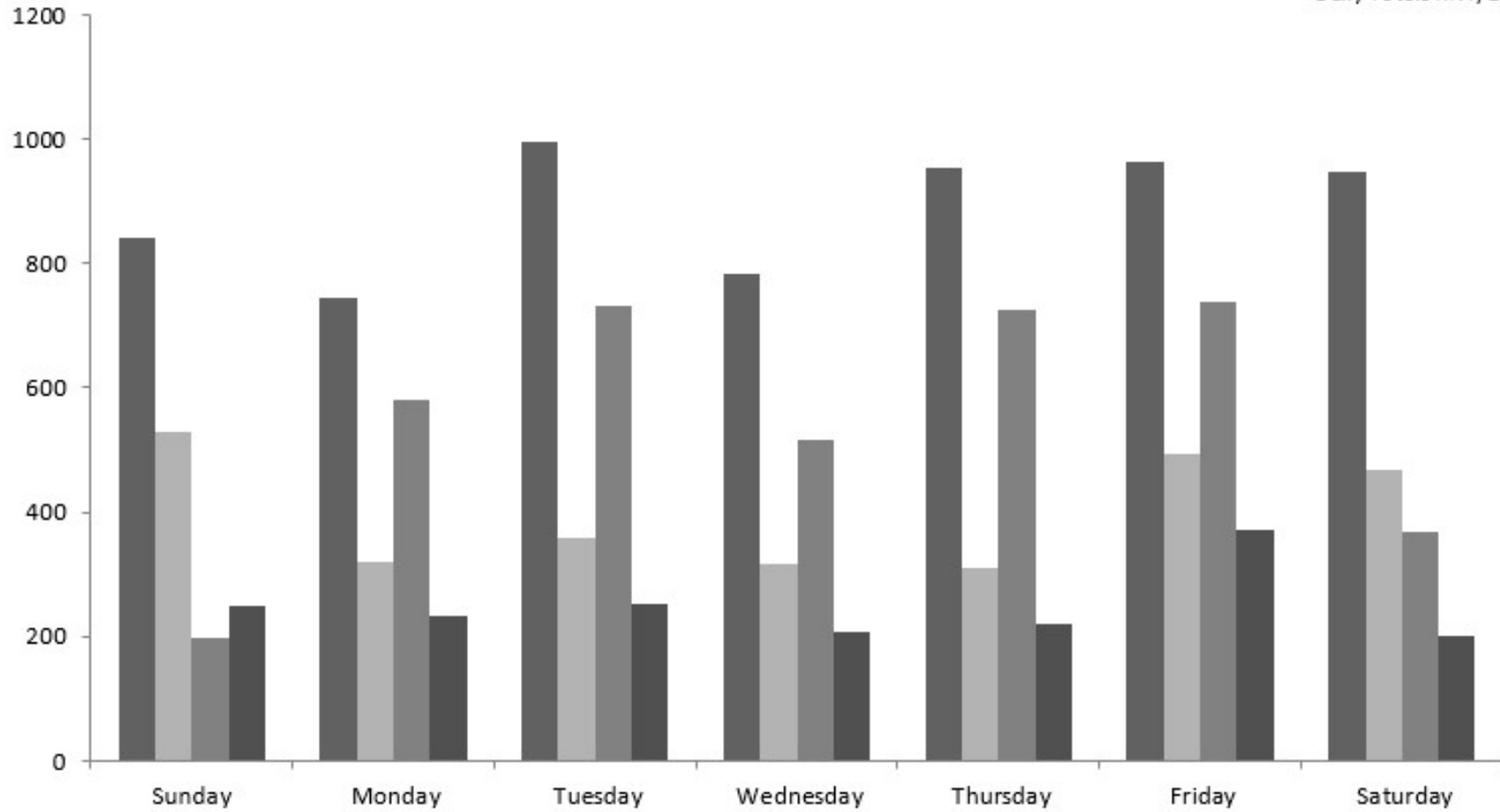
December 3 - January 21



	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	Grand Totals
Day Shift - 0600 to 1400								
Residents	380	219	373	269	349	332	377	
Visitors	201	88	87	87	117	126	183	
Services	93	401	527	417	572	527	251	
Rnt/Guest	65	60	86	72	64	72	69	
Day Shift - Totals	739	768	1073	845	1102	1057	880	6464
Swing Shift - 1400 to 2200								
Residents	441	503	590	495	570	589	527	
Visitors	299	214	239	205	154	324	254	
Services	95	172	183	97	150	193	102	
Rnt/Guest	174	150	150	119	133	282	127	
Swing Shift - Totals	1009	1039	1162	916	1007	1388	1010	7531
Grave Shift - 2200 to 0600								
Residents	20	24	34	20	36	44	45	
Visitors	30	17	33	25	41	43	30	
Services	9	8	23	2	2	19	16	
Rnt/Guest	10	23	15	17	23	16	6	
Grave Shift - Totals	69	72	105	64	102	122	97	601
Daily Totals	1817	1879	2340	1825	2211	2567	1987	14626
Daily Totals RESIDENTS	841	746	997	784	955	965	949	6237
Daily Totals VISITORS	530	319	359	317	312	493	467	2797
Daily Totals SERVICES	197	581	733	516	724	739	369	3859
Daily Totals RNT/GUEST	249	233	251	208	220	370	202	1733

CAPISTRANO BAY DISTRICT December 3 - January 21 Main Gate Daily Totals

- Daily Totals RESIDENTS
- Daily Totals VISITORS
- Daily Totals SERVICES
- Daily Totals RNT/GUEST



CAPISTRANO BAY DISTRICT



Incident Summary Report

December 3 - January 21

REPORT DATE	TIME	CLASSIFICATION	LOCATION	PERSON(S) NOTIFIED	POLICE	COMMENTS
12/5/19	9:55	PARKING VIOLATION	621	PC / PATROL	N	CAR PARKED INTO THE ROADWAY. VEHICLE WAS REPAKED. WHITE CHEVY LP# 6DVG849
12/6/19	11:56	UPSET SERVICE	000/375	PC / GATE	N	375 DOORDASH FLIPPED OUT WHEN I ASKED FOR DL. HE THREATENED TO RAM THE GATE AND CURSED ME OUT. HE LEFT THE DELIVERY ON THE STEP UP TO THE SHACK. THERE WAS A LINE OF CARS BEHIND HIM SO I COULD NOT MAKE HIM BACK UP. HE MADE THE IMMEDIATE U TURN AND LEFT
12/7/19	22:25	ANGRY PEDESTRIAN	0	GATE / PATROL	Y	10:25pm-10:30pm A man in blue Jeans and blue sweater approached the guardhouse on a bicycle. He appeared to be in his mid twenties and approximately 5'11". He was by himself when he arrived. He said he had been in an argument with his girlfriend and said she had spat in his face. He demanded to have the police called. I informed him these events that happened off site were not witnessed by security and that he would have to contact the authorities himself. At this point the man became upset and said he would not leave until the police were called. I informed him this was not possible and that he needed to depart from property. The man was reluctant to leave until patrol officer Penalzoza began picking up the phone. 10:38 The man continued to walk by the beach parking lot and was yelling (incomprehensible) towards the gate. He then started walking towards the gate area once more. S/O Penalzoza contacted the Sherriff's department and informed them of the situation. 10:47 A Sherriff's cruiser LIC: 1509662 arrived on site. By this point the man was by the train tracks arguing with a driver of a white SUV at the stoplight. The deputy addressed the man as "Skylar" and began to place him on handcuffs. A second cruiser arrived to assist the first deputy. 10:55: Skylar was released and the two Sherriff's deputies left the area. 10:58 Skylar returned to the guardhouse to apologize and departed from site.
12/9/19	10:14	PARKING VIOLATION	301	PC	N	BLACK CAMERO LIC # 7FRM672 PARKED ON THE STREET DURING GARBAGE DAY / NO PASS ON DASHBOARD. WHITE FORD WORK TRUCK LIC # 8V79719 PARKED ON STREET DURING GARBAGE DAY. WHITE FORD F-150 LIC # 47215G2 PARKED IN DRIVE WAY OF 305. ALL VEHICLES WERE MOVED IN A TIMELY MANNER.
12/9/19	10:29	PARKING VIOLATION	351	PC	N	WHITE HEAVY DUTY CHEVY WORK TRUCK PARKED ON THE STREET DURING GARBAGE DAY. LIC# 74250B2. VEHICLE WAS MOVED INTO RAILROAD DRIVEWAY.
12/9/19	10:35	PARKING VIOLATION	485	PC	N	WHITE FORD F-250 PARKED IN THE ROAD ON GARAGE DAY. THE OWNER WAS OFFLOADING MATERIALS AND WILL BE MOVING IN THE NEXT 10 MINUTES OR SO. I TOLD HIM TO MOVE MORE INWARD TWARDS THE CURB AND TO HAVE HAZARD LIGHTS ON. LIC# 97134F2
12/9/19	10:43	PARKING VIOLATION	537	PC	N	WHITE MERCEDES LIC# 7VAK271 GOLD TOYOTA LONGBED LIC# 2S14188 PARKED PASSED WHITE LINES IN TURNAROUND ON GARBAGE DAY. I SPOKE WITH THE OWNER OF THE TRUCK AND HAD HIM MOVE BUT THE HOMEOWNER IS NOT HOME TO MOVE THE MERCEDES.

12/10/19	12:45	PARKING VIOLATION	537	PC	N	WHITE CHEVY VAN LIC# 8J22941 GREY TOYOTA TACOMA LIC# 6W99806 FOUND TWO VEHICLES PARKED IN THE TURNAROUND PASSED THE WHITE LINES BY THE RED CURB. HAD VEHICLES REPAKED PROPERLY.
12/11/19	20:29	ATTEMPTED BREAK IN	587	GATE / PATROL	N	AT 8:29PM, RESIDENTS AT 585 CALLED TO INFORM ME OF TWO SUSPICIOUS INDIVIDUALS (MALE & FEMALE) GOING INTO THEIR PROPERTY AND TRYING TO OPEN WINDOWS AND DOORS. THEY REQUESTED THAT I SEND PATROL OVER TO ASSESS THE SITUATION. THEY SAW THIS ON THEIR SECURITY CAMERAS. I DISPATCHED PATROL OFFICER AT APPROXIMATELY 8:31PM. PATROL REPORTED BACK TO ME THAT HE ENTERED THE PROPERTY (OUTSIDE) AND CHECKED FOR BREAK INS ON THE WINDOWS AND DOORS. EVERYTHING WAS CODE 4 AND NO SIGNS OF ANY INDIVIDUALS ON PROPERTY OR ROAD IN THAT GENERAL LOCATION. RESIDENT HAD REQUESTED A FOLLOW UP CALL. I CALLED THEM BACK AT APPROXIMATELY 8:38PM AND RELAYED THE PATROL OFFICER'S INFORMATION ABOUT THE PROPERTY. THE RESIDENTS (LAURIE WOLL & ONE OTHER) DISCLOSED TO ME THAT AT 5:38PM, THE FIRST SUSPICIOUS INDIVIDUAL WAS A WOMAN WEARING SHORTS AND TENNIS SHOES AND WAS TALKING ON THE PHONE ABOUT WHAT SHE WAS DOING (I.E. TRYING TO OPEN WINDOWS/DOORS). AT 7:39PM, A MAN CAME TO THE PROPERTY AS WELL (NO DESCRIPTION GIVEN).
12/14/19	16:30	RESIDENT SLIP / FALL	189	PATROL	N	Patrol called over radio for assistance at 189. resident had fallen over into the concrete floor in front of their garage. Patrol 1 was able get her up while I made my way. Once I arrived to the situation I made an inspection of the wounds and they were able to stop the bleeding. no loss of consciousness, she did not hit her head, small gash underneath her chin, small scrap on her nose, and a scrapped knee. I escorted the resident while she grabbed me by the arm all the way inside her residence. I instructed for them to disinfect the wounds appropriately and ibuprofen for the pain and to keep us notified of the condition. one a final note they did NOT want the paramedics to be notified.
12/15/19	15:15	LOOSE DOG	701	GATE / PATROL	N	T APPROXIMATELY 1515 HOURS, I, MICHAEL HAUGLAND, PATROL OFFICER FOR CABO BAY, OBSERVED A BROWN AND WHITE MEDIUM SIZED DOG WALKING BEACH RD WITHOUT AN OWNER. THE DOG ALSO HAD A RED COLLAR AND A BLACK TRACKING COLLAR. I EVENTUALLY WAS ABLE TO FOLLOW THE DOG FROM BEACH RD TO THE BEACH SIDE AND UP THE BACK STEPS TO LOT 701 WHERE A DOG GATE HAD BEEN KNOCKED OVER. I NOTIFIED GATE OFFICER BITTNER OF THE LOT POTENTIALLY RESPONSIBLE FOR THE LOST DOG AND ASKED HIM TO NOTIFY THE OCCUPANT OF 701. I PLACED THE DOG BACK ONTO THE PORCH AND SET THE GATE UP PROPERLY. I THEN TOOK PHOTOS OF BOTH THE GATE AND DOG. OFFICER BITTNER NOTIFIED ME HE HAD MADE CONTACT WITH THE OWNER WHO WAS GOING TO CONTACT THE FRIEND OF THE OWNER WHO WAS STAYING IN 701 AT THIS TIME. I THEN DEPARTED FROM THE DOG AT 701 DUE TO THE GATE BEING PROPERLY SECURED. NOTHING FURTHER TO REPORT. AT APPROXIMATELY 1556, OFFICER BITTNER NOTIFIED ME THE CURRENT OCCUPANT DOES OWN THE DESCRIBED MISSING DOG AND ASKED FOR ME TO PROPERLY LOCK THE DOG UP IN THE BACK PORCH. NOTHING FURTHER TO REPORT.

12/17/19	13:24	BROCKEN NORTHGATE FENCE	0	GATE / PC / DM	N	13:20 GATE INFORMED ME THAT A SEMI TRUCK DRIVER THAT WAS DELIVERING A CHERRYPICKER TO THE MURSAL CONSTRUCTION COMPANY AT 35351 HAD HIT THE NORTHGATE FENCE POLE. THE TRUCK DID NOT STOP SO I WAS NOT ABLE TO ASCERTAIN ANY INFORMATION FROM THE DRIVER. I TOLD THE GATE TO CALL THE SITE FOREMAN TO INFORM HIM OF THE SITUATION. DM WAS NOTIFIED.
	17:44	RENTER GUEST RAN GATE	391	GATE / PATROL / PC	Y	At approximately 17:44pm, a caucasian man in a black muscle sports car (too dark to get make & model) with plate 8MAA (only got first four of the plate) came to gate trying to come in for 391 (seabreeze rental unit). That property already has two cars checked in and this car and man is not on the list. I explained the situation to him and he got belligerent and erratic. He said he was going to sue me and the company. He was cussing and demanding me to "open the fucking gate". 2 cars came into the lane and so I had him make a u turn. Before he left he threatened me by saying, "Mariah, you're messing with the wrong fucking person." He proceeded to speed through and not make the u turn. I contacted patrol officers Jerry and Earl. They went to 391 and told the renter that they had to leave. They also noted that car was in the garage. The renters refused to remove the vehicle and I called the cops for trespassing. At 18:04pm, the deputies arrived (2 units), I talked to them and they said that they can't kick the man out and they can't do anything about the situation and him threatening me. S.O. Earl told me on the radio that the deputies informed him that they rang the doorbell and got no answer so they are leaving.
						I called Robert at 18:43pm, to inform him about the situation and the next steps I should take. Robert told to contact Seabreeze and the homeowner for 391. At 18:50pm, I called Seabreeze and got no answer so I left a voicemail. I called the homeowner Sari Handoko at 18:55pm, on all contact numbers and there was no answer; so I left a voicemail. Seabreeze called me back and let me know they are dispatching a representative to access the situation. Peter Halaj with Seabreeze showed up to make contact with 391 renters. At 20:08pm, Seabreeze representative, Jamie Anderson, called me to inform me that they are building a case against the renters for eviction since they have recieved no contact. 20:33 Jamie Anderson (Seabreeze rep) requested that none of the renters for 391, whether they are on the list or already have a pass, cannot enter the community until they contact Seabreeze and Seabreeze has to contact the gate and give the okay to let them in. All access for those renters will be denied no matter what until further notice from Seabreeze. No further issues.
12/30/19	22:08	POSSIBLE BREAK IN	771	GATE / PATROL	Y	AT APPROXIMATELY 2008 HOURS, S.O. PEREZ WAS CALLED BY THE RESIDENT OF 771 NOTIFYING HIM OF A POTENTIAL BREAK IN OF THEIR PROPERTY. THE HOME OWNER INFORMED S.O. PEREZ A LIGHT WAS ON IN THEIR HOME. SHE ALSO INFORMED PEREZ SHE WOULD BE CALLING THE POLICE. AT THIS POINT IN TIME I DROVE THE PATROL TRUCK TO 771. I THEN EXITED THE VEHICLE AND INSPECTED THE OUTSIDE OF THE PROPERTY AT 771. NOTHING UNUSUAL SURROUNDED 771. AT APPROXIMATELY 2210 HOURS, PEREZ NOTIFED ME TWO (2) SHERIFF OFFICERS HAD ENTERED THE FRONT GATE. AT APPROXIMATELY 2215 BOTH SHERRIFF OFFICERS ARRIVED TO 771. I UPDATED THE OFFICERS ON THE SITUATION. THE OFFICERS CHECKED AROUND THE PROPERTY. AT THIS TIME I UPDATED S.O. PEREZ OF THE SITUATION. BOTH OFFICERS APPEARED AND INFORMED ME THEY DID NOT FIND ANYTHING UNUSUAL. BOTH OFFICERS DROVE AWAY FROM THE SCENE AT APPROXIMATELY 2235 HOURS. NOTHING FURTHER TO REPORT AT THIS TIME.

1/1/20	9:30	PARKING VIOLATION	165/167	GATE / PC / DM	N	09:30 I RECEIVED A CALL FROM THE GATE ABOUT A VEHICLE BLOCKING A DRIVEWAY AT 165 IN SUCH A WAY THAT THEY CAN NOT LEAVE. UPON ARRIVING AT 165 I CONFIRMED THAT AN ORANGE TOYOTA PICKUP TRUCK WAS BLOCKING THE DRIVEWAY WITH NO PASS ON THE DASH. THERE WAS A SECOND TRUCK ALSO STICKING OUT INTO THE DRIVEWAY BUT NOT ENOUGH TO BLOCK ANYONE FROM LEAVING. I KNOCKED ON 167 BECAUSE THAT IS WHERE I BELIEVED THE VEHICLE TO BELONG TO. NO ANSWER AT THE DOOR AND WHEN GATE CALLED THEY SAID THEY HAVE NO ONE AT THE HOUSE RIGHT NOW. I CALLED THE DM AND AGREED THAT THE TRUCK NEEDED TO BE TOWED. 10:40 AS THE TOW TRUCK DRIVER PULLED UP TO THE VEHICLE THE RESIDENT FROM 167 FINALLY CAME OUT SAW WHAT WAS HAPPENING AND WENT INSIDE TO GET HIS FRIEND TO MOVE THE TRUCK. I THANKED THE TOW TRUCK DRIVER FOR COMING OVER SO QUICKLY AND HE THEN LEFT. THE ORANGE TRUCK WAS THEN MOVED. I INFORMED THE RESIDENT TO HAVE THE OTHER TRUCK MOVED MORE FORWARD AS WELL. ORANGE TOYOTA PICKUP. LIC# 7N74252
1/4/20	14:53	JETSKI ON BEACH	761	GATE / PATROL	N	GOT A CALL FROM 761 ABOUT 2 PEOPLE WASHED UP ON BEACHSIDE WITH THEIR JET SKI. THEY GOT STUCK BETWEEN 705 AND 765. I CONTACTED PATROL OFFICER JERRY TO ACCESS THE SITUATION. S.O. JERRY TWO WAYED ME ON THE RADIO AND TOLD ME THE JETSKI'S HAD ROCKS IN THE PROPELLERS. I CALLED HARBOR PATROL AND THEY DISPATCHED LIFEGUARDS TO THE SCENE. LIFEGUARDS SHOWED UP 3:10 PM. EVERYTHING CODE 4 AT 3:30PM.
1/12/20	16:44	PEDESTRIAN BEHIND HOUSE	851	GATE / PATROL	N	RESIDENT FROM 851 CALLED IN TO THE GATE ABOUT A MALE INDIVIDUAL WEARING A HOODIE SMOKING CANNABIS OUT OF A BONG ON THE BEACH SIDE OF THEIR PROPERTY. I NOTIFIED PATROL OF THE SITUATION AND HE MADE HIS WAY TO THE PREMISES. UPON ARRIVING TO THE RESIDENCE, AND SURVEYING THE BEACHSIDE WHERE THE SUSPECT WAS SEEN, PATROL REPORTED BACK WITH NO VISUAL WHATSOEVER. TOUCHED BASED WITH THE RESIDENT FOR HER TO BE REASSURED.
1/14/20	16:04	TRESPASSER	71	GATE / PATROL	N	I received a radio call from Front Gate regarding a transient that was clearly inebriated entering the property. I saw him stumbling around the first empty lot. I was able to convince him to leave the property, I then escorted him outside.
1/14/20	16:40	TRESPASSER	521	GATE / PATROL	N	I received a radio call from Front Gate regarding a man sleeping on a bike next to a red Tesla by unit #35521. I responded and saw the same transient I escorted out earlier. I was able to wake him up and I escorted him outside the property. At 17:00 I received a radio call from Front Gate regarding a stolen bicycle from unit #35157. The description of the bicycle matched the same bicycle the transient I escorted earlier had. I immediately drove to the public beach parking lot where I saw the man last and I saw him barely coherent sitting on the ground with the bicycle. I approached the man and was able to peacefully convince him to give the bicycle to me. I then loaded the bicycle onto the truck and returned it to unit #35157.
1/15/20	7:00	TRESPASSER / STOLEN BICYCLE	551/051	GATE / PC / DM	N	0700 RECIEVED A CALL FROM GATE ABOUT A POTENTIAL HOMELESS MAN WALKING DOWN THE STREET PASSED 35551. 0717 I FOUND THE INDIVIDUAL WALKING SOUTH TOWARDS THE END OF THE COMMUNITY WITH A BLACK BICYCLE. I BEGAN TO QUESTION HIM ABOUT WHAT HE WAS DOING ON THE ROAD AND HOW HE HAD GOTTEN THE BICYCLE. HE ANSWERED ALL OF MY QUERIONS CALMLY AND RESPECTFULLY WITH COHERENT CLEAR ANSWERS. HE TOLD ME HIS NAME WAS DAMIAN AND HE WAS JUST TRYING TO GET TO THE AMTRAK STATION IN SAN CLEMENTE. I TOLD HIM THAT HE CAN NOT CONTINUING GOING THE WAY HE WAS WALKING BECAUSE THE ROAD ENDS, SO HE ASKED IF I COULD GIVE HIM A RIDE OUT OF THE COMMUNITY. I AGREED PUT HIS BIKE IN THE BACK AND DROVE HIM TO THE FRONT GATE. HE SHOOK MY HAND AND THANKED ME FOR THE HELP. I MANAGED TO GET A PICTURE OF BOTH HIM AND THE BIKE JUST IN CASE IT WAS TAKEN FROM A HOME OWNER. THE HOMEOWNER FROM 051 CAME TO THE GATE A FEW HOURS LATER AND IDENTIFIED THE BIKE AS HIS. I SEARCHED THE AREA BUT COULD NOT FIND THE INDIVIDUAL. THE HOMEOWNER DID NOT WANT TO INFORM THE POLICE. I INFORMED THE DM ON THE SITUATION.

**Manager's Monthly Summary for Capistrano Bay
December 3, 2019 - January 21, 2020**

Resident Activity

Visitor Entries: 2010
Resident Entries: 4139
Services Entries: 4212

Staff Activity

Daily Activity Log Entries:	149
Vehicle Inspection Reports Completed:	141
Checkpoint Tours Completed	252
