

ITEM 6a

MONTHLY SECURITY
REPORT

APRIL 21 – MAY 20
2021

Robert Stabenow, Post
Commander

Allied Universal Security
Capistrano Bay District

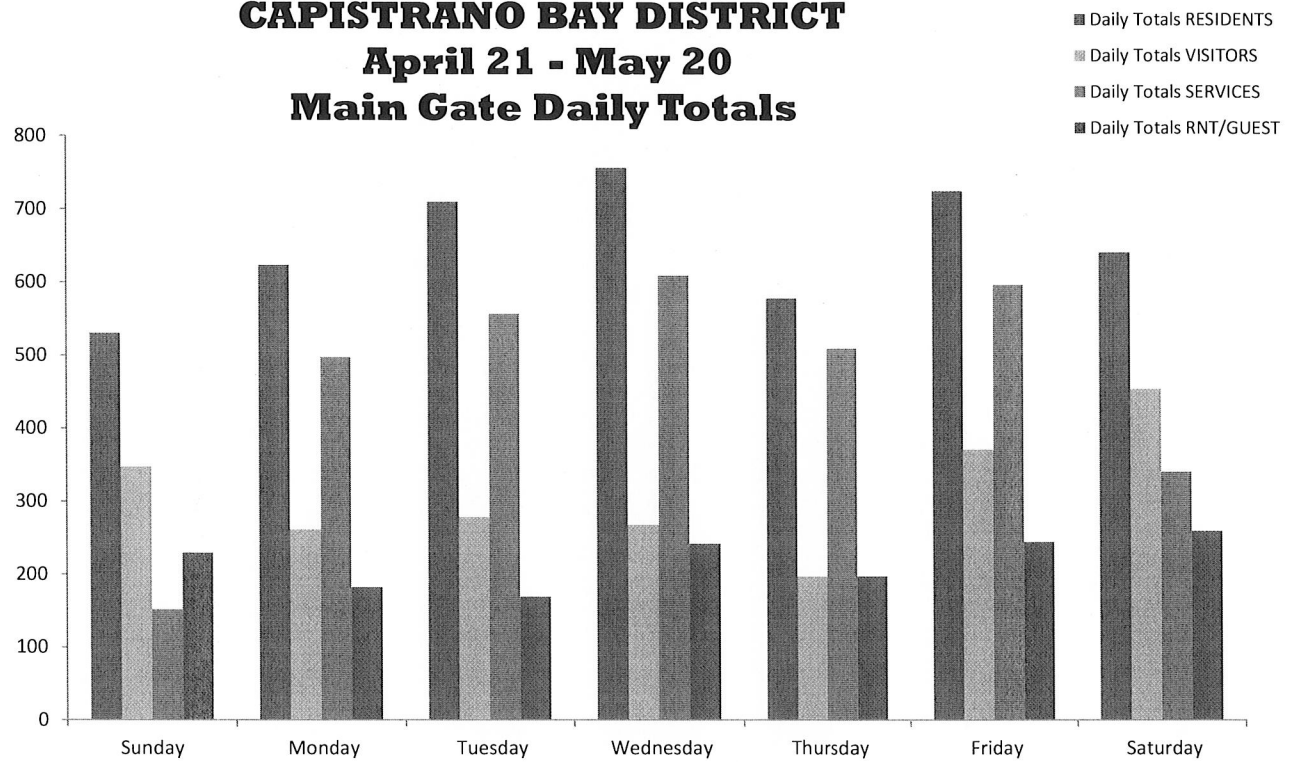
CAPISTRANO BAY DISTRICT

Gate Activity Report

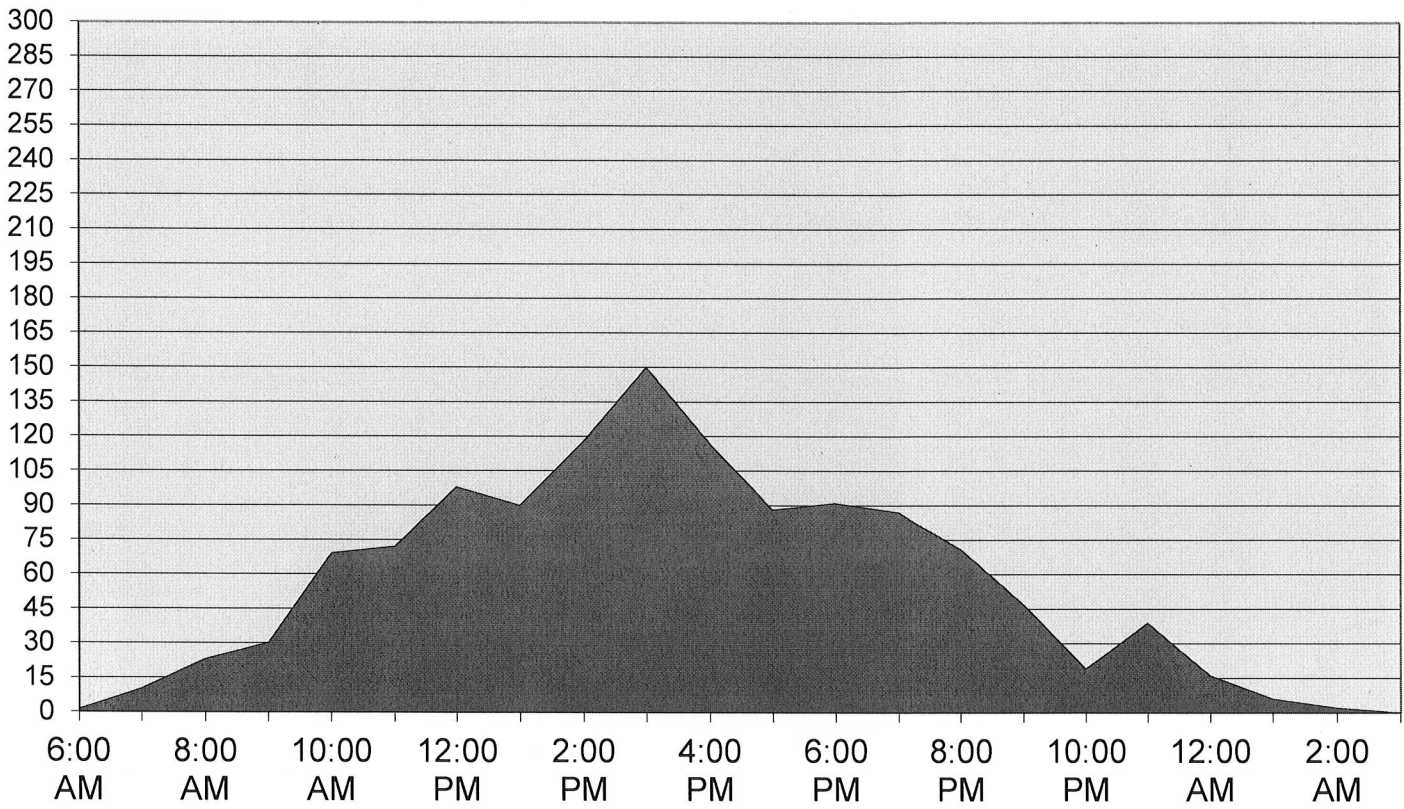
April 21 - May 20

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	Grand Totals
Day Shift - 0600 to 1400								
Residents	232	232	244	265	240	239	233	
Visitors	125	77	73	65	75	118	169	
Services	62	319	363	459	409	401	177	
Rnt/Guest	94	56	58	62	53	75	101	
Day Shift - Totals	513	684	738	851	777	833	680	5076
Swing Shift - 1400 to 2200								
Residents	278	383	455	457	315	456	393	
Visitors	200	177	197	193	113	227	258	
Services	80	168	183	145	88	163	136	
Rnt/Guest	122	120	104	166	126	156	144	
Swing Shift - Totals	680	848	939	961	642	1002	931	6003
Grave Shift - 2200 to 0600								
Residents	20	8	11	34	23	29	14	
Visitors	22	7	8	10	9	26	27	
Services	9	10	11	5	12	32	27	
Rnt/Guest	13	6	7	14	18	13	14	
Grave Shift - Totals	64	31	37	63	62	100	82	408
Daily Totals								
	1257	1563	1714	1875	1481	1935	1693	11518
Daily Totals RESIDENTS								
	530	623	710	756	578	724	640	4561
Daily Totals VISITORS								
	347	261	278	268	197	371	454	2176
Daily Totals SERVICES								
	151	497	557	609	509	596	340	3259
Daily Totals RNT/GUEST								
	229	182	169	242	197	244	259	1522

CAPISTRANO BAY DISTRICT
April 21 - May 20
Main Gate Daily Totals



CAPISTRANO BAY DISTRICT
April 21 - May 20
Main Gate Hourly Traffic Flow



CAPISTRANO BAY DISTRICT

Incident Summary Report

April 21 - May 20

DATE	TIME	CLASSIFICATION	LOCATION	NOTIFIED	POLICE	COMMENTS
4/22/2021	10:30	RENTER GUEST	0 / 063	PC	N	RENTERS GUEST FOR 063 NOT ON LIST WOULD NOT TURN AROUND WHEN DIRECTED DUE TO HOMEOWNER NOT ANSWERING PHONE. THE GUEST STARTED TO GET LOUD AND AGETATED CURSING AT ME AND DEMANDING I OPEN THE GATE. I EXPLAINED THE SITUATION TO HIM AGAIN BUT HE REFUSED TO CALM DOWN SO I HAD THE CARS BEHIND HIM MOVE TO RESIDENT SIDE OF GATE FOR ENTRY. I TOLD THE GUEST TO REVERSE AND LEAVE THE PROPERTY BEFORE I CALLED THE PD. AFTER ABOUT 5 MINS HE REVERSED AND LEFT. SHORTLY AFTER THAT THE RESIDENT CALLED HIM IN AS A GUEST NOT RENTERS GUEST.
4/23/2021	22:12	GRILL LEFT ON	415	GATE / PATROL 1	N	2212: PHONE CALL RECEIVED FROM 415 ABOUT SHUTTING OFF GRILL. 2214: SENT PATROL 1 TO SITE. 2220: ARRIVAL TO SITE AND TURNED GRILL OFF. 2224: ALL CLEAR.
4/27/2021	9:41	UPSET RENTER	83	GATE / PATROL 1	N	MAIN RENTER SEARLE CAME TO THE GATE IRATE INSINUATING THAT I GAVE HIM MISINFORMATION ABOUT CALLING IN GUESTS. I TOLD HIM THAT GUARDS HAVE NEVER BEEN ALLOWED TO CALL IN GUESTS FOR SHORT TERM RENTERS---ONLY SERVICES. AT WHICH POINT, HE DECIDED TO READ THE RULES GIVEN TO HIM BY MIRIAM RUPKE---OUTLOUD I MIGHT ADD---WHO IS THE RESPECTIVE PROPERTY MANAGER, WHICH STATED THAT: HE COULD CALL IN GUESTS AS HE PLEASED. HE THEN CALLED MIRIAM TO NOTIFY HER OF THE SITUATION WHILE PARKING AT THE GATE, SHOWING SIGNS OF OVERT FRUSTRATION AND ANGER. I CALLED PATROL 1 AND PATROL 2 FOR POTENTIAL ASSISTANCE FOR AN OVERLY AGGRAVATED RENTER. PATROL 1 SHOWED UP TO STAND BY IN SUPPORT WHILE I RECEIVED A PHONE CALL FROM MIRIAM EXPLAINING TO HER THE PROPER ORDER OF OPERATIONS AS WE HAVE BEEN TOLD BY THE D.M. AND P.C. ON HER AUTHORITY, SHE ASKED ME TO ADD AND LET IN THE RENTER'S DAUGHTER WHICH I DID. THE MAIN RENTER LEFT IRRITATED, AND 15 MINS LATER THE DAUGHTER CAME IN AN AUDI AND I GAVE HER A PASS.
5/5/2021	16:45	STOPPED A VEHICLE	0	GATE / PATROL 1	N	I RECEIVED A RADIO TRANSMISSION FROM PATROL 1 ABOUT A BLACK VEHICLE AND ASKED ME TO HALT THE VEHICLE IF I COULD AND IF NOT TRY TO GET THE PLATE NUMBER AS SOON AS THE RADIO TRANSMISSION WAS OVER I SAW A BLACK VEHICLE PULLING UP TO THE EXIT GATE SO I RUSHED OVER TO HALT THE VEHICLE FROM THE SIDE THE RESIDENT STOPPED AND WAS VISUALLY SHAKEN UP I TOLD HER I GOT ORDERS TO HALT A BLACK VEHICLE THAT IS WHEN THE RESIDENT WENT BACK INTO THE COMMUNITY INSIDE TO TALK TO PATROL 1.
5/5/2021	22:00	SUSPECTED TRESPASSING	667	GATE / PATROL 1	Y	I BEGAN MY SHIFT AND RECIEVED A PASSDOWN FROM THE SWING SHIFT GUARDS ON DUTY REGARDING THE SUSPICION OF TRESPASSING ON 35667. SHERRIFS WERE CALLED BY THE SWING SHIFT TEAM AND WERE ON THEIR WAY. AT 2204 A SHERRIF ARRIVED TO THE COMMUNITY. BY 2207 THE SHERRIF ARRIVED ON SITE TO 35667 BEACH RD. AT 2232 THE SHERRIF LEFT THE ADDRESS AND SAID THEY WOULD COME BACK IF WE IDENTIFIED ANYONE SINCE THE PROPERTY WAS LOCKED UP. AT 2327 A RELATIVE FROM THE HOME OWNERS AT 35667 SHOWED UP TO THE COMMUNITY TO GO INSPECT THE RESIDENCE. BY 2242 THE AREA WAS CONFIRMED TO BE ALL CLEAR THE FAMILY MEMBER. NOTHING FURTHER TO REPORT.
5/9/2021	3:28	NOISE COMPLAINT / RENTER RELATED	215 / 211	GATE / PATROL 1	N	0328-FRONT GATE RECEIVED A PHONE CALL FROM A RESIDENT AT 215 BEACH RD. ABOUT LOUD MUSIC OUTSIDE. 0333-PATROL 1 ARRIVED TO SCENE. 0335-FRONT GATE MADE CONTACT WITH MAIN RENTER AT 211 AND PATROL 1 TALKED TO REZA AT THE SCENE 0344-PATROL 1 INFORMED FRONT GATE THAT THE SITUATION WAS HANDLED. CODE 4
5/17/2021	21:45	PARKING COMPLAINT / RENTER RELATED	301 / 295	GATE / PATROL 1 / PATROL 2	N	RESIDENT CALLED GATE TO COMPLAIN ABOUT 295 RENTER TRUCK IN FRONT OF HIS "MAILBOX", AND WANTED ME TO GET IN TOUCH WITH THEM TO MOVE VEHICLE. I DID SO, AND GOT IN TOUCH WITH THE MAIN RENTER, AND HE AGREED TO MOVE HIS TRUCK. 5 MINS LATER 301 CALLED AND SAID THAT THEY WERE "LOOKING AT THEIR CAMERAS" AND THAT THE RENTER WAS STILL "ON HIS PROPERTY LINE". AT WHICH POINT, I NOTIFIED PATROL 1 ABOUT THE SITUATION, BUT IT WAS DURING TURNAROUND SO THE NEW ONBOARDING TEAM WAS BRIEFED ABOUT THE COMPLAINT. THE RESIDENT AT 301 WAS ADVISED TO TALK TO DON ABOUT THE REOCCURRING SITUATION WHICH HE STATED HE ALREADY DID; THE RESIDENT STATED THAT THE MAILMAN NEEDS ACCESS TO HIS MAILBOX / PROPERTY LINE IN ORDER TO DELIVER HIS MAIL, AND HE WAS ADAMENT ABOUT THAT. NOTHING FURTHER TO REPORT.

5/20/2021	22:05	NOISE COMPLAINT / RENTER RELATED	291 / 295	GATE / PATROL 2	N	GATE RECEIVED A CALL AT 2205 HRS FROM THE RESIDENT AT 35291 BEACH RD REGARDING A NOISE COMPLAINT AFTER HOURS. THE ADDRESS THAT WAS CAUSING THE EXCESSIVE NOISE WAS RENTERS AT 35295. AT 2207 HRS I SPOKE TO THE RENTER VIA PHONE STAYING AT 35295 AND THEY CONFIRMED THEIR COMPLAINT TO BRING THE NOISE LEVEL DOWN. AT 2209 PATROL 2 ARRIVED AT 35295 TO CHECK ON THE PROPERTY AND SEE IF THEY COMPLIED TO OUR REQUEST. AT 2214 HRS PATROL 2 OFFICER NAJERA SPOKE TO THE RENTERS AT THAT ADDRESS AND ASKED THEM TO KEEP IT DOWN. WE RECEIVED A 2ND CALL FROM 35291 AT 2304 HRS ASKING US TO SPEAK TO THEM AGAIN. AT 2305 HRS I ASKED PATROL 2 TO RETURN TO THE PROPERTY AND CHECK IT OUT. AT 2308 HRS PATROL 2 ARRIVED ON SITE TO 35295. AT 2312 PATROL 2 CALLED IN THE ALL CLEAR. NOTHING FURTHER TO REPORT.
5/20/2021	12:05	TRESPASS	0	GATE / PC	N	HOMLESS PERSON REPORTED ON ROAD NEAR TURNAROUND. INFORMED PATROL 1 TO LOOK FOR INDIVIDUAL WITH BACKPACK, SHORTS, NO SHIRT, AND NO SHOES. PATROL 1 FOUND THE INDIVIDUAL AND ESCORTED HIM OFF PROPERTY.